

From: donspra@attglobal.net@inetgw
To: Microsoft ATR
Date: 11/10/01 4:22pm
Subject: I am a consumer that Microsoft continues to harm

Over 4 years ago I began writing to the DOJ asking your help. Microsoft continues to harm me and other consumers. You let us down and I would like to know how to let the courts know that the agreement is harmful to consumers.

I want an operating system that allows me to add just the applications I want. I do not want all the junk that Microsoft adds to the operating system. They fill the computer with extra code that is of value to only Microsoft. It is like a person trying to purchase a sports car then adding a rack for bicycles. Microsoft is the only player but they do not offer a sports car, they only offer a semi tractor and trailer. The trailer is full of their code. If I want to add a competing application, I must add a tandem trailer behind their trailer. I do not want or need their trailer full of their code. I only need the tractor and an empty trailer that I can fill as I desire or need.

Microsoft comes into my home a few times a month and causes my machine to lock up. I know that I could end some problems if I were to switch to all Microsoft applications but I prefer to use the applications of the originators vs.. the master copier.

I would be happy to discuss this with you any time. Please call.
423-235-4663.

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